

# The Indiana CHW Reimbursement Task Force is now an INCHWA Committee

## *Advancing Sustainable Funding and Strengthening Indiana's Community Health Workforce*

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The Indiana Community Health Workers Association (INCHWA) is the leading voice for Indiana's CHW workforce, championing policies and systems that promote accessible care and sustainable CHW employment. In March 2023, INCHWA formally began its collaboration with the Indiana CHW Reimbursement Task Force, joining a multi-sector group dedicated to expanding reimbursement pathways and aligning statewide policy to support the long-term success of CHW programs.

The partnership ensures that CHW practice, employer needs, and community experiences directly inform Indiana's CHW sustainability strategies. INCHWA has contributed workforce expertise, grounded in the lived experience of CHWs, to help shape policies that strengthen care coordination and improve health outcomes across Indiana. This task force will now fall under the INCHWA organizational umbrella to better align all efforts in this area.

## Areas of Impact

### **1. Strengthening Reimbursement Pathways**

- Advising on service definitions, billing considerations, and supervision models.
- Ensuring reimbursement reflects CHW core competencies and real-world workflows.
- Identifying obstacles CHWs and employers face when implementing reimbursable services.

### **2. Aligning Training, Certification & Competency Requirements**

- Supporting consistent statewide standards aligned with Indiana Health Coverage Programs expectations.
- Integrating insights from INCHWA's training partners to support quality and consistency.

### **3. Supporting Community Representation**

- Ensuring CHWs are represented in policy dialogue.
- Highlighting community impacts and avoiding unintended consequences of reimbursement rules.

### **4. Elevating Employer & Systems Perspectives**

- Representing CBOs, FOHCs, hospitals, behavioral health providers, and other CHW employers.
- Bringing forward operational considerations for staffing, documentation, and billing workflows.

### **5. Supporting Evaluation, Outcomes & Data Strategy**

- Helping develop reasonable metrics to demonstrate CHW value without overburdening the workforce.
- Promoting measures that capture social needs, care coordination, and community-level impact.

## Looking Ahead

This INCHWA committee remains committed to:

- Supporting innovative, robust sustainability pathways
- Strengthening CHW integration across public health, community based organizations, and healthcare systems
- Continuing advocacy rooted in CHW and community voices
- Ensuring Indiana's reimbursement policy infrastructure evolves alongside workforce needs

This official collaboration will support the continued efforts to build a durable and isustainable future for the Indiana CHW workforce.

